

Updated COVID-19 Patient Guidelines & Expectations

As mandated stay-at-home orders are lifted and we slowly expand access to our clinics, we are asking our patients to adhere to the following guidelines. As your healthcare provider, we are committed to taking every possible precaution to keep you and your family healthy and safe.

APPOINTMENT SCHEDULING



Appointments will be conducted by video or phone whenever possible. After the phone or video visit, if you need to come into the clinic, we'll schedule you right away.



We are pre-screening all patients with symptom questions prior to arriving for any face-to-face visit.



We are staggering appointment times to decrease foot traffic in clinics.



If you need to be seen in person:

- Come alone (except for a parent or caregiver).
- Wear a mask (homemade or bandannas are okay). Patients ages 2 and under should not wear masks, as they can be a choking hazard.
- You may be asked to wait in your vehicle rather than inside the clinic.

CLINIC SAFETY MEASURES



Patients and care teams must wear masks at all times.



Your care teams are screened daily for fever and symptoms to ensure they are healthy.



Furniture in the waiting room may be adjusted for proper social distancing.



Hand sanitizer and/or soap and water are available for frequent handwashing.



Rooms and equipment are decontaminated after each patient visit.

We are here for you during this uncertain time. Please call your clinic with any questions, or to schedule an appointment.

